

108. COMPLAINTS AGAINST DEFECTIVE WEIGHTS AND MEASURES AT THE PUBLIC MARKET

DESCRIPTION OF THE SERVICE :

Attends to consumer complaints due to suspected defective weights and measures.

REQUIREMENT :

- * The commodity bought

FEE:

- * No fee

PROCEDURE :

STEPS	PROCESSING/ RESPONSE TIME	PERSON- IN-CHARGE
1. Receives suspected underweight commodity bought	5 minutes	SARAH MARIE ADOLFO <i>Market Inspector II</i>
2. Weighs the commodity to validate actual weight	10 minutes	Market Inspector assigned in the area
3. Files a written complaint against the vendor, if commodity is found underweight	20 minutes	Market Inspector assigned in the area
4. Undertakes appropriate action (Confiscation of defective weights and measures)	30 minutes	CARLOS M. BRIONES <i>OIC-Economic Enterprise Division</i> DULCE NATIVIDAD PANALIGAN <i>LRCO III</i>